

The hidden cost of IT downtime

IT downtime is the productivity killer hiding in every factory. It's what happens when the systems you rely on suddenly stop working. And when they stop, everything else stops.

When margins are tight and output is critical, even a short outage can cause big problems – derailed schedules, disrupted supply chains and disappointed customers. That's why your manufacturing business should treat downtime as a risk that needs proactive control, not a problem to fix when the damage is already done.

What downtime means for your business



According to a survey from Fluke UK, nearly **seven out of ten** manufacturers (**68%**) suffered unplanned downtime in the last year.



Unscheduled downtime costs the industry up to **£736 million** per week.



Almost half (**46%**) reported **six to ten** downtime incidents a week, while **15%** suffered **11 to 20** incidents weekly.



45% of downtime events lasted up to 12 hours, while **17%** went on for as long as **72 hours**.



Beyond financial losses, downtime also damages productivity, disrupts order fulfilment, erodes customer trust, stalls supply chains and threatens deadlines.

How to avoid unplanned IT downtime



Adopt predictive maintenance and real-time monitoring instead of relying on reactive fixes.



Upgrade legacy IT/OT infrastructure and make sure network and system architecture is resilient and robust.



Introduce redundancy, disaster recovery and continuity planning.



Conduct regular audits, train staff regularly and put clear maintenance schedules in place.

Sentis: we're here to help

At Sentis Managed Solutions, we understand the risk IT downtime poses to manufacturers. That's why we offer a range of services – from urgent, 24/7 IT support to real-time network monitoring and disaster recovery – to keep your tech setup reliably protected and fully functioning.

Don't let downtime catch you off guard. Get in touch with Sentis today.